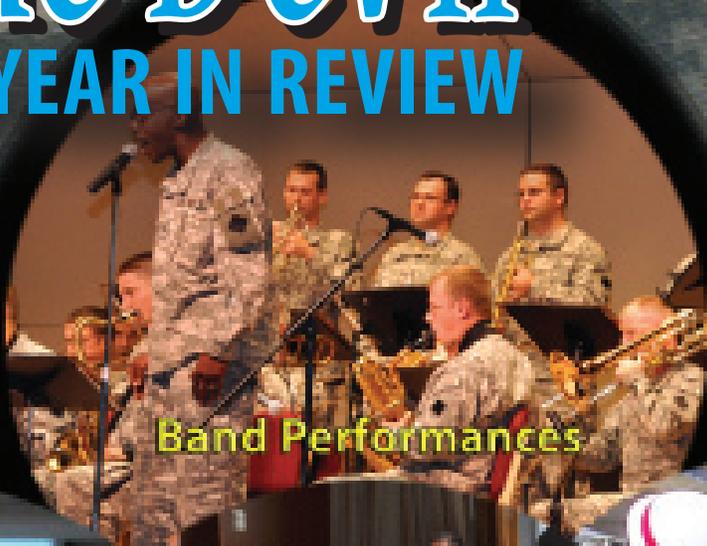


88th Regional Support Command

Blue Devil

2010 YEAR IN REVIEW

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Band Performances



Strong Bonds



Customer Focus



Facility Management



Yellow Ribbon

The 88th Supports

Blue Devil



2010 YEAR IN REVIEW

88th Regional Support Command

Page quotes provided from NCOnet located on Army Knowledge Online features smart things that have been heard from the boots on the ground in Afghanistan.

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COVER The 88th Regional Support Command provides support to the Operational and Functional commands through public works, Army bands, Strong Bonds, Yellow Ribbon Reintegration Program among many other ways that support the Soldiers



Photo Illustration by SFC Darrin McDufford. Photos provided by 88th Historian, 88th Public Affairs Office, Directorate of Public Works.



PAGE 7 *The Army Reserve Ambassador Program allows private citizens to promote awareness of the Army Reserve and the goals and objectives of the Chief, Army Reserve (CAR).*



PAGE 11 *Best Warrior competition pushes Soldiers to excel and prove their endurance through hardwork, effort and sacrifice by participating in a multitude of events over a period of days that are long and arduous.*



PAGE 13 *The 85th Army Band performs with student musicians in Peoria, Ill., as part of a concert that honors the military for their service.*



PAGE 14 *Yellow Ribbon Reintegration Program provides Soldiers opportunities to receive benefits and work through issues they may have as a result of the deployment.*

COMMANDER
Maj. Gen. Glenn J. Lesniak
DEPUTY COMMANDER
Brig. Gen. Frank A. Cipolla
CHIEF OF STAFF
Mrs. Rosemary G. Denman
COMMAND SGT. MAJOR
Command Sgt. Maj. James E. Williams
PUBLIC AFFAIRS OFFICER
Lt. Col. Paula Z. Jones
CHIEF, PUBLIC AFFAIRS
Mr. Kerry Larsen
PUBLIC AFFAIRS NCO/EDITOR
Sgt. 1st Class Darrin McDufford

Blue Devil is an authorized, unofficial publication, published quarterly, circulation 800. Under provision of AR 360-81, the 88th Regional Support Command Public Affairs Office publishes the Blue Devil to provide information for the Staff and Soldiers of the 88th Regional Support Command. Contents are not necessarily the views of or endorsed by the U. S. Government, Department of Defense, Department of the Army or the 88th Regional Support Command.

Submissions: Blue Devil invites articles, story ideas, photographs and other material of interest to members of the 88th Regional Support Command. Contributions can be sent to: Editor, Blue Devil, 88th Regional Support Command, 60 S. O St., Fort McCoy, WI 54656. Phone: (608) 388-0550 Email: darrin.mcdufford@usar.army.mil. All articles must be submitted electronically, on CD or by email. Please indicate if items need to be returned.

Commander Comments

Welcome to the inaugural edition of the Blue Devil newsletter. In our never ending quest to continually provide you the highest quality customer service we have created this newsletter as yet another way to keep our customers in the loop in regard to the 88th Regional Support Command focus.

We have just concluded a very productive year and I would like to highlight some of the things we have accomplished on your behalf.

1 We continue to host event five thru seven of the Yellow Ribbon Reintegration Program. In 2010, over 10,000 of your Soldiers and family members attended our events.

2 My Chaplain team continues to host Strong Bonds events for your families. We doubled our participation in 2010 to 864 attendees.

3 Through the promotion boards held by the 88th RSC, over 2,000 junior noncommissioned officers and approximately 700 senior noncommissioned officers were selected for promotion.

4 Our U. S. Army Reserve Ambassadors have engaged with the local program managers of the Employer Partnership Program to assist Soldiers in finding employment.

5 We worked with the U. S. Army Reserve Command Command Sergeant Major to host the USAR Best Warrior Competition at Fort McCoy. We will provide that same support in 2011.

6 Our six Army Reserve Bands are in high demand. We will participate in the Chicago St. Patrick's Day Parade in March and have applied to participate in two other national events this year.

7 We received Department of the Army recognition awards in both our Directorate of Logistics and Directorate of Public Works operations.

8 We placed second in the Army Communities of Excellence competition in 2009, and have just completed our onsite ACOE visit for 2010. We have high expectations of winning for 2010.

9 Across the RSCs in producing the highest unit performance metrics, we lead the way.

10 As the Senior Commander at Fort McCoy, our headquarter's location, the garrison commander, Col. Dave Chesser, and I work to ensure that Fort McCoy is an USAR Installation Center of Excellence.

The 88th RSC has been fully mission capable throughout 2010. Now that we have worked thru all of the transformation events, we are completely focused on our BASOPS mission.

MY TOP PRIORITIES FOR 2011:

1 Complete BRAC Projects. This is a **MUST DO** for 2011. There are 20 new facilities to be completed by Sep 15, 2011. I meet monthly with my DPW staff to review these projects. We also meet monthly with USARC to ensure that we get this work done on time.

2 Implementation of GFEB (General Funds Enterprise Business Systems). This is the new financial budgeting and accounting system for the USAR. It replaces STANFINS (Standard Finance System). This implementation begins in April.



Maj. Gen. Glenn J. Lesniak
Commander
88th Regional Support Command

3 Continue to focus on the 88th and Fort McCoy to be Centers of Excellence for our customers.

4 Maintain our customer focus. Our mission is you! We continue to hold our quarterly customer focus conference calls with our key stakeholders, and will host another Customer Focus Conference in April 2011.

5 Continue to operate under the standards of the Army Community of Excellence.

6 Support the USARC as they move from Atlanta to Ft Bragg in 2011.

In October 2010, Command Sgt. Maj. Jim Williams completed a distinguished 40-year military career. Command Sgt. Maj. Michael Koszuta is now the Command Sergeant Major for the 88th RSC. As we move into the New Year, we look forward to continuing the 88th RSC's commitment to excellence.

I am proud of the 1,450 Soldiers and employees that make up the 88th Regional Support Command and I look forward to yet another year of excellence in 2011.

Blue Devils!

Command Sergeant Major

The BEST Best Warrior Possible

The 88th Regional Support Command conducted our Regional Best Warrior Competition (BWC) in June and we were joined by the 84th Div and the 416th Theatre Engineer Command as they each conducted their own competition in a joint venture to save valuable resources and manpower that would have cost more for each command to conduct their the competitions separately. Collectively, by joining forces, the competition was more challenging for all, and as the competitors all noted, more fun.

We hosted the USARC's Best Warrior Competition in July, here at the 88th RSC and Fort McCoy. The USARC BWC is where every 2-star level Command was represented to determine who would represent the entire Army Reserve as our very best noncommissioned officer.

But does everyone know why and how we conduct Best Warrior Competitions and what they really mean to us as an Army at war? The answer is quite simple and it's called "Leadership."

The leadership that was exhibited during these competitions was outstanding as units and first sergeants trained and prepared their competing NCO or Soldier to arrive here and prove they were the Army's best. Together as a team, they studied, trained and tested to hone their skills and knowledge.

Leadership is required to train Soldiers and prepare them to do their duties in mission accomplishment. Every noncommissioned officer is charged with training. In order for any Soldier to be prepared for the hazards and rigors of deployment or surviving on the battlefield, they must train.

It takes strong leadership to prepare Soldiers for war and mission accomplishment. We have been at war for almost eight years now. So the question of "why" conduct a BWC is quickly answered when we read just a few lines of our NCO and the Soldier's Creeds.

The NCO Creed says: "Competence is

my watch-word"...
"I will strive to remain tactically and technically proficient." The Soldier's Creed reads similarly with: "I am disciplined, physically and mentally tough, trained and

proficient in my warrior tasks and drills."

Every event tested during BWC is taken from the large list of things that all Soldiers are already supposed to be trained on and know. This is where the word "proficient" comes to mean something. There is nothing new that a BWC competitor must face that he or she should not already have trained on and be proficient

All BWC competitions begin with an Army Physical Fitness Test to determine not only who can pass but to challenge competitors. A physically fit Soldier can withstand the rigors of performing in adverse conditions and maintain mission focus and success.

Next is the written exams and essays, warrior tasks and battle drills. Some tasks are called "mystery events," where the surprise aspect of not seeing exactly what event is being evaluated is not known by anyone other than those tasked to conduct that surprise event.

Also tested are events such as land navigation and urban orienteering. As one of our recent BWC competitors said: "The reason we need to test our land navigation skills in an Urban Orienteering course is because it's realistic—it's the environment that our Soldiers are experiencing during deployment. These are skills we must know."

Everyone knows the importance of marksmanship. Basic marksmanship is what being a Soldier is all about. Weapons preventive maintenance and the ability to disassemble, reassemble and perform a functions test are also tested. This includes crew served weapons. All are critical skills for any Soldier to master before deployment.

"I have gained such confidence in the warrior tasks that anyone could call on me to train any Soldier – it's an invaluable experience," said Sgt. Shiloh Becher, last year's USARC Best Warrior and was attending this year's competition as a trainer.

"What about the importance of a personal appearance board—why is it



**Command Sgt. Major
James E. Williams
88th Regional Support Command**

important to put on your Class A uniform or Army Service Uniform and answer a bunch of questions from a panel consisting of command sergeants major?"

EASY... when you see the NCOs and Soldiers that appear before a board under the pressures of reporting to the President of the Board, facing the stress of having to look sharp and meet proper wear and appearance standards for the uniform and while board command sergeant majors fire questions at the candidates as they prove their knowledge and proficiency of Soldier skills, Family programs, regulations, technical skills, leadership questions, etc.

Every candidate studied hard, not just to impress the board, but to know the answers and references to make them more knowledgeable NCOs and leaders that can take care of their Soldiers. The difficulty and depth of the questions vary for the NCO and Soldier candidates, but all are geared to making them more competent and knowledgeable leaders.

Another key component to a successful BWC is the competitor's sponsor. The unit sponsor makes a real difference in the success of that Soldier or NCO to compete.

As one competitor told me at our regional BWC, "He really pushed me. Physically, emotionally, mentally, he would never let me stop thinking about what was the next step."

"My sponsor is a big reason why I am here," expressed the Soldier.

Each year, we try to improve upon last year's competition to make it more challenging and make the competitors' experiences as tough, or tougher than what they will face at higher level.

The main focus of BWC competition will always remain making our Soldiers and NCOs more knowledgeable, skilled, proficient and competent in being a Soldier and a leader that knows what it takes to lead.

"Freedom of movement is all about presence to give the people the confidence. They actually provide the presence needed to keep the routes free."

Chaplain's Corner

HELP FOR THE FAMILIES WHO SERVE OUR COUNTRY



WHAT ARE GENERAL ATTENDANCE RETREATS?

General Attendance Retreats are open to any and all reserve Soldiers and spouses in the nineteen states covered by the 88th Regional Support Command.

WHAT ARE UNIT LED RETREATS?

Unit Led Retreats are hosted and led by a specific command, and Soldiers from units inside that command are given priority during registration. Soldiers not from that specific command who wish to attend that particular retreat are put on a waiting list. Any open spots for that retreat are then given to the Soldiers on the waiting list.

SO WHAT DOES THIS MEAN FOR ME?

It means that your command may already have a retreat scheduled for your unit. Check with your unit Chaplain for more information, or contact the 88th RSC **STRONG BONDS** team listed below.

SGT John Sanchez

88th RSC - Strong Bonds NCO
john.martin.sanchez@usar.army.mil
(608) 388-0554

SSG David Mangan

88th RSC - Family Life Ministries
david.mangan1@usar.army.mil
(608) 388-0541

THE ARMY STRONG BONDS PROGRAM 88th REGIONAL SUPPORT COMMAND

Soldiers and military couples are confronted with great challenges to their personal relationships. The ever present reality of stressful deployments and lengthy separation contributes to the mixed emotions often felt during reunion and reintegration. Conflict sometimes seems inevitable and problems impossible to overcome.

STRONG BONDS has been designed to encourage a safe and relaxed environment where Soldiers and military couples can learn new skills that help prevent the disintegration of their most important relationships.

STRONG BONDS unites fun programs with user-friendly, "battle-tested" methods that really work. The 88th RSC provides and funds lodging, meals, and travel ensuring a worry-free weekend for Soldiers and spouses to learn and enjoy.

MARRIAGE ENRICHMENT

This **STRONG BONDS** Marriage Weekend Getaway is designed specifically for the married Army couple. The goal is to strengthen the marital bond through marriage education, better communication and relationship enhancement. Soldiers and their spouses attend in a paid status and learn Prevention and Relationship Enhancement Program (PREP®) with other military couples. 2011 retreat dates are:

May 20-22, 2011	84th Training Command	Duluth, MN
Jun. 24-26, 2011	102nd Training Command	Seattle, WA
Jul. 15-17, 2011	103rd ESC	Kansas City, MO

SINGLE LIFE ENRICHMENT

This **STRONG BONDS** Singles Getaway is called Premarital Interpersonal Choices and Knowledge (PICK). Focus on the skills of finding the best version of you. Single Soldiers learn decision-making, goal-setting and relationship-enhancement skills in a very interactive environment. 2011 retreat dates are:

May 13-15, 2011	807th MDSC	Seattle, WA
Jun. 10-11, 2011	1-104th Training Command	Portland, OR
Jul. 22-24, 2011	102nd Training Command	Coeur d' Alene, ID

88th RSC Customers impart issues, requirements

By Sgt. 1st Class Darrin McDufford

The 88th Regional Support Command held its first Customer Focus Conference last March in Minneapolis, bringing together 300 attendees from over 30 units across its 19 state region.

The conference's mission was to bring out the concerns of commanders, staff and unit representatives have about their base operations.

"The takeaway here is the process we try to do our work within the ARFORGEN (Army Force Generation) Model," said Maj. Gen. Glenn J. Lesniak, Commander, 88th Regional Support Command.

"We want to improve our engagement with the units."

Lesniak stressed that this conference was a fact-finding mission on what they need to maintain readiness. It is not the intent to neither download information nor tell them how we work but to improve our engagement with them.

The objective of the conference was to further allow commanders of the operational and functional commands to concentrate on the command and control of their units while the 88th RSC serves as a readiness multiplier.

"We are here for them to focus more on readiness and get more from the time and resources they have," asserted Lesniak.

During the commanders' breakout session, the issues dealt with public works, Army Force Generation Model, training reset, medical readiness, administrative and promotion selection boards and family readiness.

Commanders had passionate questions concerning the need for and lack of selection for lieutenant colonel commands. Issues brought up involved the strain on those who become commanders and the commitment requirement. The last lieutenant colonel board yielded only 60% filled positions.

This is a sample of the high level of the discussions that took place. Some possible solutions included expanding the pool of those eligible

to include majors, offer enticements for commuting, among others.

Lesniak said that the three hottest topics of the conference involved facilities, human resources and the Army Reserve Ambassadors.

The facilities brought many passionate concerns from attendees who were stressing the need to occupy them faster and speed up the return of investment in the building.

Suggestions include making more use of self-help in between dates for facility refurbishing.

Next, Lesniak stressed the human resource side of the conference. Medical board processing and improving the 88th RSC's ability to better educate our customers on how the process works.

Finally, the Army Reserve Ambassadors are a valuable resource in telling the Army Reserve story. Their ability to keep engaged on the political side and their ability to interact with the operational and functional commands on a regular basis brings together an area that was divided by a crevice in the communication process.

Upon closing, Lesniak stressed, "Our challenge now is to take the feedback that we received and take action. Evaluate the high priority items and make progress."



Ms. Sonia Wigglesworth, Director of Family Programs with the Office of the Chief of Army Reserve, explains new initiatives in Family Programs including the new Army Strong Community Centers, Fort Family Outreach Center, Survivor Outreach Services, among others. Photo by Sgt. 1st Class Chris Farley.



Col. Keith M. Sousa (R) and Sgt. 1st Class James Jackson (L) of the 645th Regional Support Group in Southfield, Mich., discuss comments at the 88th Regional Support Command Customer Focus Conference where unit issues and concerns were addressed. Photo by Sgt. 1st Class Darrin McDufford.

Army Ambassadors: Supporting Those Who Serve

By Mr. Kerry Larsen

Army Reserve Ambassadors from across the 19-state region sustained by the 88th Regional Support Command (RSC) attended the Customer Focus Conference hosted by the 88th RSC March 18-21 in Minneapolis. Twenty-two of the thirty ambassadors within the 88th RSC region were able to attend the conference.

While in Minneapolis, the ambassadors engaged in discussing a variety of topics aimed at providing more effective assistance to Army Reserve Soldiers. These topics included the Yellow Ribbon Reintegration Program (YRRP), promoting Army ROTC opportunities within the Army Career Alumni Program (ACAP) and the drafting of an Ambassador Operations Guide, among others.

High point of the conference was the briefing session with the 88th RSC Commanding General, Maj. Gen. Glenn J. Lesniak, coupled with the question-and-answer period that followed.

“Having the ambassadors here allows them to get more detailed information about the local story. What is the 88th RSC doing? What are the Operational and Functional commands concerned about? Share with their network. More importantly, I wanted to have the ambassadors interface with commanders and their staffs.

“One ambassador suggested bringing the ambassadors together with Yellow Ribbon” said Maj. Gen. Lesniak, adding “I think they’re on the right track by taking the information they glean from this conference to engage their political contacts, tell the Army Reserve story and be more engaged with their O and F commands.”

A relative newcomer to the Army Reserve Ambassadors, Dr. Jerry D. Jorgensen is currently the Dean of the College of Arts and Sciences at South Dakota State University. Recently retired as a Colonel in the United States Army Reserve, Dr. Jorgensen has served as Army Reserve Ambassador for South Dakota for two years and serves on the Advisory Board for Command and General Staff College, Ft. Leavenworth, KS. He had these thoughts on his ambassador service, “The ambassador program allows us to put eyes and ears out to every state and to tell the Army Reserve story. Our appreciation and gratitude for our Soldier’s service is immeasurable. We can never repay them for that service. My second reason for serving is to recognize that we have asked Soldiers to do a lot. We have leaned on them as a nation



Dr. Jerry D. Jorgensen, South Dakota Army Reserve Ambassador

for our defense. I would encourage those Soldiers to take advantage of the services and help that is available. Make asking for help a sign of strength, not a sign of weakness. That is the message I hope to share with all who served.”

Another attendee was Ambassador Joseph Thomas, Jr. of Michigan. Currently Chief of Police in Southfield, Mich, Thomas is the longest serving Army Reserve Ambassador (ARA) currently active with the program. Despite never having served in the military, Thomas is passionate about the ambassador program and the Soldiers he serves. “I’ve always been military minded. I still think it has to do with my four semesters of military science. I’ll never forget Lt. Col. Randles, who taught military science and taught me about what you should and shouldn’t do, about ethics, morals, standards, following through, honor, respect and things associated with those. . . I’m excited about the Army Reserve. I’m excited about this country. I take pride in calling myself an American-African. I’m an American first. I was born in this country. I bleed red, white and blue just as much as the people on the right and the people on the left and I will always, always stand up for the people in the Army Reserve,” said Thomas.

The Army Reserve Ambassador Program was established in April 1998 so that private citizens can help to promote awareness of the Army Reserve and the goals and objectives of the Chief, Army Reserve (CAR).

As a tool of the Army Reserve’s Strategic Outreach initiatives, ambassadors are a vitally important bridge to the communities across the nation. They are a group of influential volunteers who function at the state and community levels. They convey messages to external and internal audiences in order to have the Army Reserve’s significant and relevant contributions clearly understood and supported.

Ambassadors are Special Government Employees that represent the CAR without salary, wages or related benefits. Their function is similar to that of Civilian Aides to the Secretary of the Army (CASA), and they carry a protocol status equivalent of a Major General. Ambassadors build relationships and strive to improve the understanding and knowledge of the Army Reserve within the business and social sectors of communities across America. They help to educate the public, community leaders, and congressional staff offices about the capabilities and values of the Army Reserve and the Soldiers who live and work in their communities.

Ambassadors also reach out to Soldiers and their Families during the difficult times of deployments and the excitement of “welcome home” ceremonies while bringing in community support.

88th Army Reserve Ambassadors:

Shawn Graves (CO)

James Tripp (CO)

Gary Watterm (IA)

Dixielee Tripp (ID)

Joseph Eyre (ID)

Jack Kotter (IL)

Jill Morgenthaler (IL)

Doug Gibbens (IN)

John Topper (IN)

Don Jacka (KS)

Tony Monaco (KS)

Mel Bauman (MI)

Joseph Thomas Jr. (MI)

Thomas Haugo (MN)

James Lundell (MN)

Roger Layman (MO)

Danny Baldwin (MO)

Bill Hammerschmidt (MO)

James Madison (MT)

Bobby Polk (NE)

Robert Black (ND)

Curtis Juhala (ND)

Stephen Ackman (OH)

Robert Strouse (OH)

Kenneth Ault (OH)

Curtis Loop (OR)

Daniel Hitchcock (OR)

Jerry Jorgensen (SD)

Rick Folkerson (UT)

Paul Swenson (UT)

Fred Aronow (WA)

Mary Miller (WA)

Gerald Meyer (WI)

Max Oleson (WI)

Barry Gasdek (WY)

Human Resources: Program and Services Division

Program and Services Division Family Programs

New to 88th RSC Family Programs is Elizabeth Thompson, a Recovery Care Coordinator (RCC) whose mission is to provide support to Soldiers and their Families and/or caregivers who are or have been wounded, ill or injured. The RCC position was established to assist in the recovery, rehabilitation and reintegration of affected Soldiers.

RCCs are contracted through the Army to be the advocate for Soldiers who suffered from injuries or illness in the line of duty after 10 September 2001. The RCC can assist Soldiers with matters such as pay, medical care issues, travel, and orders. The RCC is charged with offering personalized support tailored to the needs of the Soldier and their Family. Bottom line, the RCC is your go-to person to ensure our Soldiers get the care they need and deserve for as long as they need it.

POC: Randall Voll at (608) 388-0323, randall.voll@usar.army.mil.

Administrative Support Services Mail Center Managers

In an effort to save taxpayer dollars, the 88th RSC Administrative Support Services Branch (ASSB) has implemented the use of FedEx rather than the USPS in certain shipments. Before your mailroom personnel meters any package weighing 10 pounds or more, contact the 88th RSC ASSB for guidance. More often than not, FedEx Ground will be a more cost effective way of shipping your package. The efficient use of FedEx will not only save taxpayer dollars, but will also save money on your meter as well. Once it is determined that a package is to be sent using FedEx, the following process will be followed:

- ❶ Complete the FedEx Request Format. This format may be requested from any member of the ASSB staff.
- ❷ Forward the request to Michael Claus at michael.claus@usar.army.mil, Official Mail Manager, 88th RSC for review via e-mail. If approved, a member of the ASSB staff will e-mail you the appropriate FedEx label(s).
- ❸ Attach the label(s) to the package(s) and either call 1-800-GO-FEDEX to schedule a pickup, give to your regular FedEx Ground/Express Carrier, or drop them off at a local FedEx/Kinkos location.

Please remember that the use of USPS Express mail is not authorized. If you have an item or package that absolutely must



make it to its destination the next day, you will use the same FedEx request process mentioned above. If, for whatever reason, your request is denied, the 88th RSC staff will advise you as to the correct way of mailing your package.

88th RSC Bands

Do you have a Change of Command, Dining Out, or military function that requires a band? Go to <https://xtranet/Organization/MSCs/RSCs/88RSC/DHR/BANDS/default.aspx> and you will find instructions on "How to request a Band" from the 88th RSC. You will be required to fill out a DD Form 2536 and submit it to CW2 Linda Thomas at linda.darnell.thomas@usar.army.mil.

Regional Personnel Services Center Enlisted Management Branch

In October 2009, USARC revised the junior and senior enlisted vacancy reporting processes to streamline these actions. On the 10th of every month, O&F Commands are now mandated to report vacancies to the RSCs. If there are no vacancies to report, please respond accordingly. By the close of business on 10 March 2010, 12 of the 27 O&F commands had submitted their vacancy reports to the 88th RSC Enlisted Management Branch; 7 of the 12 submitted were returned for administrative corrections.

In an effort to ensure reporting commands know who to send their vacancies to, the POC for the 88th RSC is Dawn Blanchard, 608-388-0470, dawn.blanchard@us.army.mil.

Full Time Military Support

Utilizing the new AR 600-5, the goal of the Full Time Support Military (FTS MIL) is to provide standardized life cycle management no matter where our Soldiers reside or travel. We are staffed and prepared to be an information resource providing assistance and guidance to all subordinate commands in the 19 state region of the 88th RSC.

We also serve as the point of contact for USARC and HRC for Active Guard and Reserve (AGR) issues and action. We can provide regulatory guidance, instruction, and training on a large spectrum of areas to Subordinate Units, Commands, HHC's MPD's with actions that affect the FTS Soldiers within their commands.

Casualty Assistance Operations

Casualty Assistance Operation Branch (CAOB) supports six Casualty Assistance Centers located in the states of Washington, Colorado, Missouri, Kansas and Kentucky. Per 88th RSC SOP, uniform for Military Funeral Honors is Class A or the Army Service Uniform (ASU). The team must be in uniform.

In the month of February 2010, the CAOB supported more than 300 Military Funeral Honors utilizing 791 military personnel and 249 Veteran's Service Organization personnel.

Survivor Outreach Services (SOS)

SOS is a service available to Families of our Soldiers who were killed, regardless of the circumstances of the death or how long ago it happened. SOS support coordinators are contracted through the Army to provide both case management and financial management assistance for as long or as short a period of time as the Family of a fallen Soldier would like. They provide substantial support to the Casualty Assistance Officer and surviving Families to ensure Families receive the most current information on benefits and entitlements. SOS also provides access to long-term financial and emotional support.

The 88th RSC SOS support coordinator assesses survivors' needs, provides counseling, researches and gathers data about local support groups and organizations to link with survivors. POC: Nina Fowler at (608) 388-0508, nina.fowler@usar.army.mil

Soldier, Family readiness... weighs heavily on mission readiness

By Sgt. 1st Class Darrin McDufford

Soldier readiness has always been a buzz word. As times change and the Army becomes more aware that Soldier readiness includes Family readiness, more and more emphasis is placed on the Family.

Army Reserve Family Programs (ARFP) has been instrumental in developing programs that help Soldiers and their Families before, during and after deployments. Its programs intervene between the bureaucracy of the government and the needs of the Family. ARFP offers assistance with medical, counseling, childcare and reintegration programs. All aspects of Soldier support is covered or can be obtained by contacting ARFP.

Preparation and planning prior to the mobilization is the necessary first step Soldiers must take to ensure Family members have the resources to endure military separation. "I encourage all Army Reserve Soldiers to take an active role in this education process and inform Family members of the resources available to provide assistance," said Lt. Gen. Jack C. Stultz, Chief, Army Reserve.

Some of the most recent initiatives are the Army Strong Community Center, Fort Family Outreach Center, Army Family Action Plan and the Yellow Ribbon Reintegration Program.

The Army Strong Community Center is a program whose goal is to support

military Family members and Families who are geographically dispersed. The center is a referral office that guides Families to resources and benefits that are typically more readily available at larger military installations.



"The Army Strong Community Center (ASCC) initiative is to get the services to where the troops are," said Sonia Wigglesworth, Director, Family Programs.

The ASCC helps Families with quality of life issues such as health insurance (Tricare), Veteran's Administration benefits, community resources, etc. Currently, there are only two centers one in Rochester, N.Y. and one in Brevard N.C. The centers can be contacted at (585) 339-3308 in Rochester, N.Y. and 828-884-9482 in Brevard, N.C.

The Warrior and Family Assistance Center (WFAC) helps all members of the Army Reserve Community deal with every day

challenges. When a call for help is received, WFAC becomes partners with you in finding solutions. The center's partners are Army Reserve Soldiers, veterans and retirees of the Army Reserve and their Families.

A "whatever it takes" attitude exists among the center to connect Army Reserve Soldiers with solutions. The center aids with medical care, military and VA benefits, personnel actions, financial difficulties, individual and Family counseling. WFAC can be contacted whenever you have a question about something that is important to you as a member of the Army Reserve Community. You can contact them via email at ar-wfac@usar.army.mil or call toll free at (866) 345-8248.

The Army Reserve Family Programs also consists of the Yellow Ribbon Reintegration Program, training opportunities, Family Readiness, Soldiers, Family, friends and Army Family Team Building, financial training, Family programs and other programs that meet the equation of SR + FR = MR (Soldier Readiness (SR) together with Family Readiness (FR) are equally important and vital to Mission Readiness (MR).

There are plenty of resources for Soldiers and their Families. You can begin with your Family Readiness Group and visit Army Reserve Family Programs at www.arfp.org.

Safety Office: Motorcycle Safety Courses

By Mr. Michael Curtis

I know you are thinking to yourselves, "Here we go again! Another safety guy harping on us about motorcycle safety. I've been riding a bike for umpteen years and never had an accident." But think to yourself about some of those close calls, be it with a vehicle, a slippery road or an animal that may have wondered in front of you while you were riding.

You may have escaped unharmed, **THIS TIME!** A majority of the motorcycle fatalities are inexperienced riders, but no one is immune to accidents. If you learn only one thing from a Motorcycle Safety Foundation Course, it could be the one thing that saves your life.

Despite the fact it is required by regulation, you owe it to yourself, your family and your fellow Soldiers to get the proper training before riding a motorcycle.

"OK! Mr. Safety Guy, I'm in the Army Reserve, the closest post is 300 miles away, so how am I supposed to get there? Since it's mandatory training why do I have to pay for it?" **You don't have to!**

USARC has authorized the 88th RSC Safety Office to fund

Motorcycle Safety Foundation training for Soldiers at any approved course location. We will fund the Basic Rider Course for all Soldiers and the Experienced Rider Course for any Soldier who has completed the Basic Rider Course.

There is even a Sport Bike Rider course that's offered now and we can pay for that too! Funding is limited to the course fees only. We cannot fund with Reserve Personnel Appropriation (RPA) costs.

To find a course nearest you, go to the Motorcycle Safety Foundation website <http://www.msf-usa.org>. To get funding, simply fill out an SF 182 authorization and have it approved by your supervisor, your Commander or Unit Administrator. For multiple Soldiers attending the same class, complete one SF 182 and attach a listing of the Soldiers who will attend. Include the location, date of class, phone number and point of contact of the course you wish to attend.

We will pay for the class up front (please note that we cannot reimburse you if you pay). Return authorizations to Ms. Elisabeth Carey at elisabeth.carey@usar.army.mil. Once you have completed the course, send Ms. Carey a copy of your course completion certificate (card) for our budgetary records. If you need further clarification, please contact Ms. Carey at (608) 556-1708 (cell), DSN: 280-0556 or myself, Michael Curtis, (608) 388-0335, e-mail michael.curtis16@usar.army.mil.

"Counterinsurgency is really measured by what you don't see."

D

irectorate of Logistics

Come and get your support

What we are doing for you

The Directorate of Logistics (DOL) has identified and prioritized the 45 Army Reserve Centers most in need of new furniture and has secured funding to produce bid packages for full facility furniture replacement. DOL has worked with UNICOR to select a standard grade of systems furniture for all Reserve Centers. Systems furniture is the name for cubicle-style workstations that are permanently installed in a building, rather than individual pieces that are set in place.

DOL must fund furniture purchases through submission of an Un-Resourced Request, (a request to USARC to fund purchases in addition to the RSC budget). Having the completed bid packages “on the shelf” allows DOL to initiate the process quickly and efficiently once funding becomes available. The bid packages include purchasing and installing the new furniture and removing the old furniture. Connection of all new workstations to electrical, phone and data networks is also included.

Units can coordinate with nearby Army Maintenance Support Activity (AMSA) and Equipment Concentration Site (ECS) shops to request training opportunities for mechanics and other maintenance personnel. The opportunity to work with the experienced professionals who maintain the unit’s equipment on a full-time basis can prove valuable for the Army Reserve Soldier in need of refresher

training or simply practice in their MOS skills. AMSA and ECS shops can offer training opportunities and equipment not available to the unit at their home-station and allow Soldiers to polish or develop skills that will benefit their units’ readiness.

DOL is in the process of constructing New Equipment Fielding Facilities (NEFF) at Fort McCoy, WI and Ogden, UT. These centers are designed to allow unit personnel to inspect new vehicles and equipment, receive new equipment training, and have the opportunity to ask questions, learn about, and get licensed on their new equipment before they sign for it and return to their home stations. Both centers will include maintenance bays, classrooms, and secured parking areas.

DOL offers a wide variety of Base Operations (BASOPS) support to the 88th RSC’s facilities. This support includes maintenance and storage of equipment at AMSA and ECS shops, GSA non-tactical vehicle support, facility property accountability, force modernization

support and dining facility life cycle management. To assure continuity of service, regionally assigned Logistic Management Specialist (LMS) personnel ensure that local personnel at the facility level have a point of contact familiar with their specific building and their specific needs.

88th units win CSA award, gleam with pride

The Sixth Annual Chief of Staff, Army (CSA) Combined Logistics Excellence Awards (CLEA) ceremony and banquet was held June 24.

The Logistics Excellence Awards, also known as “CLEA,” are given out each year in a ceremony that combines the Army Award for Maintenance Excellence (AAME), the Deployment Excellence Award (DEA), and the Supply Excellence Award (SEA). Sponsored by the Chief of Staff of the Army, CLEA honors installations’ and units’ excellence in maintenance, deployment and supply operations.

The 95 units chosen this year in 50 different categories represent logistics programs that are the best in the Army and have contributed significantly to Army readiness. The honorees are from Active Army, Reserve, and National Guard installations and units from around the world.

The competition and award process begins with an Army command nominating one or more of its units based on the unit’s published guidelines and regulations. From there, evaluators from the U.S. Army Transportation, Ordnance and Quartermaster Centers and Schools, augmented by Army National Guard and Reserve Soldiers, travel worldwide conducting on-site evaluations of the nominated units.

The 88th Regional Support Command, Directorate of Logistics, nominated five activities in the Army Award for Maintenance Excellence and two activities in the Supply Excellence Award competitions.

As a result of the DA competition, the following 88th RSC organizations were chosen as winner and runner-up in the AAME Reserve TDA Small Category:

Winner: Area Maintenance Support Activity 57(G), New Century, KS

Runner-Up: Area Maintenance Support Activity 134(G), Livonia, MI



HQS Regional Support Command, SARSS-1 Site, Fort McCoy, Wis., took top honors in the SEA awards, Level IV (B) SSA TDA.

A special thanks to all organizations that participated. Your participation is indicative of your dedication to providing first class support. Your selection as 88th RSC representative in the Army-wide competition is an achievement that should make you rightfully proud.

Congratulations to the winners in this year’s CLEA program. Your selection indicates that you are the best in the Army. The outstanding logistics program resident in your unit/organization has significantly improved its readiness posture. Keep up the outstanding efforts and continue to excel.

Episode II: Regional BEST WARRIOR Competition challenges

By Sgt. 1st Class Chris Farley

FORT MCCOY, Wis.— Summer always marks the onslaught of summer big budget movies and sequels.

One action packed sequel that played here exclusively and won't be shown at the local Cineplex because it isn't a movie, but a sequel to last year's successful warrior challenge, is the 2010 Regional Best Warrior Competition (RBWC) held at Fort McCoy.

Twenty Army Reserve Warrior Citizens were cast for the 2010 Regional Best Warrior Competition from the 416th Theater Support Command, 84th Training Support Command and the 88th Regional Support Command. For a second time, the three commands merged resources to host one spectacular competition utilizing more resources, logistics and personnel to top last year's competition.

This year's competition was wrenched up a couple notches with more surprises; more physically demanding events and social media websites were utilized for fans to follow their favorite candidate.

Sgt. Maj. Kevin K. Greene, competition cadre, said when they were in the planning stage, they didn't want to create a competition where the book smart Soldiers had the advantage over Soldiers that were physical beasts and vice versa.

Greene said, "We want a true best warrior. We want somebody that not only can think on their feet but is also physically capable. It's the whole package."

Events returning from last year was the Army Physical Fitness Test, the appearance board, weapons qualifications and Warrior Training Tasks. New to this year's starring line up was an approximately 10 kilometer road march with candidates carrying over 100 pounds of gear and Army modern combatives.

The new Medical Simulation Training Center (MSTC) had a supporting role during the RBWC. Candidates entered a dark and foggy room, with flashing lights and blaring heavy metal music playing in this confined room. On the floor was an Emergency Care Simulator or dummy that's programmed to bleed, breath, go into convulsions and blink. These horror films like special effects were utilized to simulate real world combat conditions. Once candidates were inside the

room, they had to evaluate a casualty and administer first aid.

"Most times in your unit you get a very simulated kind of environment for these tasks but here you really get a bit more feel for the sense of urgency of the task," said a tired Staff Sgt. Jason R. Fiedler, 2010 RBWC candidate, after he finished going through the MSTC.



Staff Sergeant Earl J. Morgan, 784th Transportation Brigade, marches in front with Staff Sergeant Jason R. Fiedler, 310 Expeditionary Sustainment Command, in the course of an approximately 10 kilometer road march during the 2010 Regional Best Warrior Competition held at Fort McCoy in June. Photo by Sgt. 1st Class Farley.

The three mystery tasks were reflexive fire, route clearance and the physical conditioning course. The physical conditioning course was on the final day before the combatives tournament and all candidates were pushed to their physical limits to overcome every obstacle as fast as they could. Each candidate would receive 50 points on this course if they finished it in four minutes or less.

Spc. Anthony T. Lindell, 2010 Regional Best Warrior Competition candidate, finished the course in three minutes and twenty seconds with a five point penalty for not successfully completing the rope crawl. Like a stunt seen in an action movie, Lindell scaled a wall, dropped, did a combat

roll back on to his feet and ran off to the next obstacle.

"I kind of ran and jumped. You know when you jump from a high distance you're suppose to roll with it. So I kind of planted my feet and rolled with it and kept on going," said Lindell as he critiques his own stunt.

"The key to success in any combatives match is to have the "Top Gun" soundtrack in your head going into the match and through the match. You can't lose," said Sgt. Marcus P. Caruso, 2010 Regional Best Warrior Competition candidate.

"There was no run away winner. It was down to the last event on the last day to determine the winners," said Greene.

Another different direction and advantage for candidates this year is Public Affairs, nicknamed the A-Team, utilized social media sites to post daily images and videos of the RBWC. Sgt. 1st Class Eric B. Wilcoxson said, "It's pretty crazy that one minute you're doing it and the next minute it's published on the web." Wilcoxson said this gives candidates' family and friends the advantage of keeping in touch while the candidates are competing in the competition. To see all the action packed videos, end of exercise video and pictures of our Warrior Citizen see the following web sites:

416th TEC FACEBOOK:

www.facebook.com/416th-Theater-Engineer-Command

416th FLICKR:

www.flickr.com/416th-Theater-Engineer-Command

USARC FLICKR:

www.flickr.com/photos/myreserve

The winning Soldiers of the 2010 Regional Best Warrior Competition were Spc. Kevin P. Looney for the 84th Training Support Command and Spc. Joshua Ahn for the 416th Theater Engineer Command. The winning noncommissioned officers of the 2010 Regional Best Warrior Competition were Staff Sgt. Christopher L. Bender for 84th Training Support Command, Staff Sgt. Matthew J. Fries for the 88th Regional Support Command and Staff Sgt. Matthew J. Hall.

Civilians, too, can use the *Inspector General* office

All civilian employees living within the 88th Regional Support Command (RSC) 19 state region who are employed by the US Army Reserve or with the US Army Garrison (USAG), Fort McCoy have the right to present complaints, grievances, or requests for assistance to our Inspector General (IG) Office. These may include what the civilian employee reasonably believes is evidence of fraud, waste, and abuse. The 88th RSC and USAG, Fort McCoy IG Offices were consolidated in September 2010 to provide more effective support to everyone.

Before visiting the IG, you should consider whether your concerns could be addressed more quickly and simply by referring them to your immediate supervisor first, or by using one of the following procedures.

Civilian Personnel Regulations prescribe procedures for civilian employees to use when submitting complaints that pertain solely to civilian employment matters. These include complaints on such personnel actions as reduction-in-force, removals, disciplinary measures, and other similar actions. If you want to submit this kind of complaint, contact the 88th Regional Support Command (RSC) Directorate of Human Resources (DHR) at (608) 388-0325, who will give you information about the pertinent regulations and tell you the procedures to follow. However, if you are a member of a recognized bargaining unit and there is a negotiated grievance procedure, you must file your complaints concerning employment matters by following that procedure. If you want to submit a complaint about discrimination in employment because of race, color, religion, sex, age, national origin, or handicap condition should be directed to the Ft. McCoy Army



Col. Jeffery Robinson
Inspector General, 88th RSC

Reserve Equal Employment Opportunity Office at (608) 388-3106.

If you have a complaint about matters other than civilian employment, or a complaint about violations of regulations or procedures in processing complaints about personnel actions, and you feel your supervisor has not resolved your complaint, you may visit your local IG at Building 1346 on 11th Avenue, Ft McCoy, 7:30 AM to 4:00 PM, Mon-Fri, call (608) 388-3733 or write:

Office of the Inspector General
88th Regional Support Command
ATTN: ARRC-SWI-IG
60 SOUTH O STREET
Fort McCoy, WI 54656-5138

Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the IG, or a member of Congress. They are also prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the IG, a member of Congress, or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the IG, you are subject to disciplinary action.

In accordance with AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This is particularly true when it is specifically requested by persons who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

Army Reserve culture embraces transition during War

By Lt. Col. Ward Zischke

In the summer of 2009 the 70th, 88th, 89th, and 96th Regional Readiness Commands deactivated as the 88th Regional Support Command stood up and assumed many of their functions while the Operational and Functional commands assumed others. This transition occurred while Army Reserve Soldiers were providing combat support and combat service support in Afghanistan and Iraq.

This is not the first time the Army Reserve has undergone major reorganization in time of war. In 1968, during the Vietnam War, the Army Reserve activated the 88th (Minneapolis, Minn.) and 96th (Salt Lake City, Utah) Army Reserve Commands (ARCOMs) and Brigades 1-4 (Mich., Ind.) of the 70th Training Division and Brigades 1-4 (Co., Neb., Kan.) of the 89th Training Division.

During 1968-69, 16 Army Reserve units in the current 88th RSC 19-state area deployed to Vietnam. Some of these units were: 377th Light Maint Co. Manitowoc, Wis.; 737th Trans Co. Yakima, Wash.; Headquarters 259th Quartermaster Battalion Pleasant Grove, Utah; 1002d Support & Service Co. Cleveland, Ohio; 172nd Trans Co., Omaha, Neb.; 842d Quartermaster Co., Kansas City, Kan.; 424th Personnel Service Co., Livonia, Mich.; 452nd General Support Co., Worthington and Winthrop, Minn.; 842d Quartermaster Co., Kansas City, Kan.; and 482nd Medical Detachment, Aurora, Ill.

According to a quote found in Chapter IX of Logistics Support of the Department of the Army Vietnam Studies series; 'Units of the Reserve Components called to active duty performed well. The

Reserve units that were used in the Da Nang area during the summer and fall of 1968 were very good.

On Memorial Day of 2010 the 88th Command Historian participated in a military timeline at Historic Fort Snelling, Minn., and explained the role of the Army Reserve in Vietnam.



Lt. Col. Ward Zischke dons Vietnam era fatigues, displays C-rations, manuals from 1968 featuring maintenance of the M16 rifle, and the computer punch cards for inputting logistics information.

AMERICAN CELEBRATION

Virtuosos revere American music, valor

The 85th Army Band from Arlington Heights, Ill., performs at Illinois Community College as part of a team with student musicians to present "An American Celebration III - Honoring Those Who Serve." This is the third year for this event that featured guest conductor 1st Lt. Richard A. Winkels from U. S. Army Training and Doctrine Command Band.

Story and photo by Sgt. 1st Class Darrin McDufford

The 85th Army Band teamed up with student musicians to perform musical selections celebrating American history.

The concert "An American Celebration III - Honoring Those Who Serve" is an annual commemoration held at the Illinois Central College Performing Arts Center in East Peoria of military and civilian musicians and vocalists honoring servicemembers.

Area high school students participating in this event were nominated by their directors. The day before this concert, band and choir students from high schools, Illinois Central College and the 85th Army Band met to learn from one another in a clinical setting and rehearse for the concert.

Sarah Williams, 17, a senior at Peoria Christian High School, said, "This is very important in my life, the way music helps people show their talents and who they are."

Chief Warrant Officer 2 Jim Walker said of the American Celebration, Band master for the 85th Army Band, "It's an awesome opportunity. It showcases what the Army does when it works side-by-side with it's civilian counterparts and works on their professional skills.

Spec. Jason Landaiche, who has been in the Army for just over a year and has played the clarinet for 12 years, said, "The band brings hope and joy to Soldiers and doing this concert is a way to instill that same hope to the families here so they can support the troops."

The selection of music ranged from the inception of America and its pioneer days to a few more modern melodies. Brig. Gen. Frank Cipolla, 88th Regional Support Command Deputy Commanding General, narrated a poem called Duty, Honor, Country that was accompanied by video of servicemembers in combat.

Throughout the performances, the occasional tear streamed from the random eye in the audience as the sacrifice servicemembers make was remembered and the participant's hardwork that appeared on the stage showed their appreciation and dedication for the military.



312th Army Band Performs at MOUNT RUSHMORE



The 312th Army Band from Kansas City, Kan., plays a concert at the base of Mount Rushmore in Keystone, S.D., July 19 during their annual training concert tour. Photo by Lt. Col. Paula Jones.



YELLOW RIBBON PROGRAM

For Those Who Serve, And Those Who Support!



COMMANDERS AND LEADERS

The 2008 National Defense Authorization Act required the Secretary of Defense to establish a national combat veteran reintegration program to provide National Guard and Reserve members and their Families with sufficient information, services, referrals, and proactive outreach opportunities throughout the deployment cycle. The law mandated the Secretary of Defense to establish the Department of Defense **Yellow Ribbon Reintegration Program** and required the Under Secretary of Defense for Personnel and Readiness be designated as the Executive Agent. Subsequently, the Executive Agent established the Office for Reintegration Programs (Program Office) within the office of the Assistant Secretary of Defense for Reserve Affairs.

The **Yellow Ribbon Reintegration Program** is an overarching program, encompassing all phases of the deployment. However, each of the service's reserve components (Army National Guard, Army Reserve, Navy Reserve, Marine Corps Reserve, Air National Guard, and Air Force Reserve) currently utilizes service programs to meet the intent and requirement of the legislated program held in each state and territory. The DoD **Yellow Ribbon Reintegration Program** Office (Office for Reintegration Programs) unifies efforts among the services, National Guard and Reserve Components, other federal agencies, and non-governmental organizations in order to provide members and their Families with a wide range of programs and options as close as possible to the service member's residence. The **Yellow Ribbon Reintegration Program** is working to create a standardized interservice program which will combine the best practices of each service to aid members and their Families to the maximum extent possible.

SERVICE MEMBERS

Purpose of the Program

The **Yellow Ribbon Reintegration Program** was designed to benefit National Guard and Reserve members and their Families by helping to give them access to necessary support and guide them to the appropriate information, services, benefits,

proactive outreach opportunities, and referrals to help them "reintegrate" following an operational deployment.

National Guard and Reserve members have a unique challenge relative to their active duty counterparts, since many will return to full-time civilian employment following their military duties.

Without the support of an active duty installation, many encounter difficulty finding or getting access to the care that they need for any injuries, illnesses, or conditions incurred as a result of their deployment.

Some find it challenging just to simply find information or services to assist in their transition back to a peacetime environment, despite the numerous organizations whose stated purpose is to provide this service.

The **Yellow Ribbon Reintegration Program** was designed to fulfill this need by serving to link Service members and their Families with the appropriate service based on their individual need.

Deployment Phases

The "deployment cycle" consists of four phases. **Yellow Ribbon Reintegration Program** events fall within each of the phases of deployment and provide information deemed most appropriate for conditions or needs that typically exist for National Guard and Reserve members and their Families during these timeframes.

Pre-Deployment During this phase, Service members prepare the unit (equipment and personnel) for deployment.

Deployment This is the act of physically deploying and the ongoing operations within the deployment theater. Also includes the actual redeployment out of the theater of operations.

Demobilization Upon redeployment National Guard and Reserve members enter the demobilization phase. This phase typically lasts between 14-30 days following redeployment. During this phase members prepare to leave "active" service and return to their civilian careers or pre-deployment positions within the Service / Component. This may include medical requirements, administrative and financial requirements, and other information regarding benefits, entitlements, or requirements following their deployment.

30-Day Post Deployment YRRP

This is normally a two day event that both the Service member and the Family attend together. The event should be held in a setting that allows for small group interaction and discussion. The intent of this event is to provide assistance to the Service member and Family to help them reconnect, and provide resources to mitigate the stressors associated with extended separation. It is also an opportunity to the welcome the service member home. Items that should be covered during this event include marriage assessment, counseling, referral, VA Benefits, to include enrollment in the VA if appropriate, education, and health care (mTBI/PTSD). VA Vet center, TRICARE, domestic violence awareness and prevention, suicide awareness and prevention, Military OneSource, substance abuse awareness, safety awareness, Employer Support (ESGR), and single service member issues.

60-Day Post Deployment YRRP

This is normally a two day event that both the Service member and the Family attends together. It is a continuation of the 30 day event, and again should be held in a setting that allows for small group interaction and discussion. Areas covered at this event should place emphasis on assisting the service member and Family member with communication, mental health awareness and referral (sometimes referred to as Battlemind training), anger management, substance abuse awareness, domestic violence awareness, VA benefits, health care (mTBI/PTSD), and education, financial assistance/taxes, Veterans Service Organizations (VFW, American Legion, etc.), driver safety, legal issues, child and youth issues, and single service member issues.

90- Day Post Deployment YRRP

This is normally a two day event that only the service member attends. Areas covered at this event center around the Service members physical and mental health as well as their military careers. Items that should be covered at this event include completion of the Post Deployment Health Re-assessment form, the Army Career and Alumni Program (ACAP), participating in small group discussions about their deployment experiences, pay and finance processing, and military career counseling.

Directorate of Public Works

Performs, supports property management, maintenance responsibility

MISSION

The 88th Regional Support Group Directorate of Public Works (DPW) performs Real Property management and maintenance support responsibility for the Command and all its facility's within the U. S. Army Reserve's northwest region. DPW's area of responsibility contains 19 states, 331 facilities, 16.3 million square feet and over 11,000 square acres.

ORGANIZATION

DPW is divided into five major branches; Leadership, Plans, Operations, Resource Management, and Environmental. We are staffed with a total of 121 AGR's, DAC and Contracted employees; 78 of which are in the field. COL L. Ralph Hersey was the Director; and Mr. Thomas C.G. Helgeson is the Deputy.

2010 HIGHLIGHTS

GFEBs

General Fund Enterprise Business System (GFEBs) is a new DOD initiative that combines/merges an array of financial and management programs. The majority of USAR MSC's will convert and are expected to be operationally ready by April 2011. DPW ramp up time was 14 months, which started in February when we sent Norma Steinhoff to the initial pilot course. On 6 and 7 April, the entire HQ attended training here at Fort McCoy.

2010 US Army Reserve Base Operations Business Process Workshop, San Diego, CA. The DPW sent 24 personnel to participate in this event. IMA-ARD gave strong presentations on BASOPS and all were given an overview of where the USAR is today and what is planned for the future. 88th RSC DPW provided nominees for the USAR BASOPS outstanding employee competition.

The 88th Regional Support Command won 6 out of the 10 categories.

WINNERS

- **Col. Hersey:** Overall BASOPS Engineer Executive of the Year
- **Sgt. 1st Class Mark Steils:** 103rd ESC; Facility Manager/Facility Coordinator of the Year
- **Norma Steinhoff:** Resource/Budget Staff



The Sgt. 1st Class Dan Gabrielson and Spc. Burt Hoyer Army Reserve Center located in Hammond, Wis., and occupied by the 652nd Engineer Company, is just one of the many buildings supported by the 88th Regional Support Command Directorate of Public Works.

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|------------------------------------------------------------------------------------|-----------------------|----|
| Member of the Year | • BRAC Disposals | 4 |
| • Maj. James Lewis: Facility Planning Staff Member of the Year | • UMMCAR/Minor MILCON | 5 |
| • John Dalinis: Area Facility Management Specialist Supervisor for the Year | • Stationing packets | 42 |
| • David Moore: Environmental Staff Member of the Year | • Real Estate: | |

ACOE METRICS:

- **Leadership visits:** 103 visits for 147% of DPW target
- **ICE:** Facility Support (DA standard is 4.0, DPW is at 4.58)
- **ICAS:** 97.7% completed to date
- **ENV TNG:** 695 trained or 107% of target
- **CSS:** Survey Response to overall service (DA Standard is 4.0, DPW is at 4.25)
 - 43% closed in the 30 day group
 - 65.4% closed in the 60 day group
 - 77% closed in the 90 day group

DPW Operations Branch Internal Restructure

In direct response to the massive workload, DPW has split its Operations Branch into a Municipal Services Branch and a Facility Maintenance Branch. The Services Branch is headed by Steve Rivera, and supports all service contracts (grass, snow, refuse and custodial); and the Maintenance Branch is headed by John Dalinis. The maintenance branch basically deals with facility repairs, maintenance and construction.

DPW PLANS

- | | |
|---------------------------------|----|
| • MILCON and under construction | 33 |
| • In design | 10 |
| • Awarded | 2 |

- | | |
|-------------------------------------------------------------------------------|----|
| Leases | 8 |
| Acquisitions | 4 |
| Disposals | 11 |
| Open Actions | 94 |
| RPX / Potential RPX | 4 |
| Ground Breaking Ceremonies | 3 |
| Memorializations | 8 |
| • Hosted three Real Property Master Planning Board sessions this fiscal year. | |

DPW Operations

- Total Customer Support System (CSS) tickets in FY09 – 5,179.
- Total CSS tickets in FY10 YTD (10 months) – 5,189.
- In January 2010, the CSS process was streamlined which has reduced the total outstanding CSS tickets by 67%.
- A revised Customer Support System was deployed in June 2010 which:
 - Enables tickets to be prioritized.
 - Enables non-DPW tickets to be routed to the responsible directorate in an expeditious manner, i.e., DES, DOL, Safety, etc.
 - Enables customer surveys to be sent to all Facility Coordinators regardless of who entered the ticket – Facility Coordinator or aFOS.
- The streamlined process incorporated in January 2010 has resulted in CSS tickets being completed and closed in a more timeline manner.